

## Heckel, Hank (MYR)

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**From:** Bailey, Una (POL)  
**Sent:** Wednesday, February 27, 2019 4:12 PM  
**To:** [REDACTED]  
**Cc:** Brown, Vallie (BOS); Breed, Mayor London (MYR); Ginsburg, Phil (REC); Celeste, Mike (REC); Kositsky, Jeff (HOM)  
**Subject:** Re: East End of Panhandle

Hello [REDACTED]

Thank you for your email. It is concerning that you are reporting all of this and have not noticed our officers in the Panhandle each and every day along with the Rangers.

Each morning SFPD officers and rangers go through the panhandle before the park opens in an attempt to cite and arrest campers. During the hours the park is officially open which is 6am to midnight people are allowed to be in the park. Of course they are not permitted to pitch a tent but most do not nor are they permitted to commit any illegal acts but we as officers of the law have to actually see the illegal act or receive a complaint from someone who has witnessed the illegal act. Then and only then can we take action. It is crucial that we receive the call regarding any illegal activity. This is where members of the community are crucial to our success in ensuring the safety of our neighborhoods. Emails such as this are important but a call to 911 when someones life is in danger or a serious crime is in progress is vital to our response. In addition calling the nonemergency number 415-553-0123 for all other types of incidents.

I totally agree with you that the DMV parking lot is a magnet for campers and we SFPD have been working with members of CHiPS to resolve this. The DMV parking lot comes under CHiPs jurisdiction. Next week I have scheduled a meeting with CHiPs where I will be suggesting a fence or barrier be erected to stop these encampments and this meeting is thanks to a referral by Supervisor Brown.

Since I arrived at Park Station I have ensured we monitor vehicles around the Panhandle to ensure we do not have any illegal camping or illegal activity happening from such vehicles or any vehicles. I personally monitor this and I believe in the last 12 months we have seen a notable decrease in this activity around the panhandle and other parks in our district. What I will say is community members reporting their observations through dispatch and sending me photos of vehicles they believe are being used for any illegal activity is super helpful to us in doing all we can to keep the neighborhood safe from this activity. We are happy to investigate any complaint of illegal activity or suspected illegal activity. Again a call to our nonemergency number or 911 if a crime is in progress is the best way to report these type of incidents and in addition send an email to me.

Park Station officers have also done numerous operations - (an operation is where a team of officers will go looking for fugitives) in the Panhandle in the last 8 weeks where we have arrested numerous individuals on warrants together with several dog seizures.

It is SFPD policy to offer every homeless individual we encounter homeless services and shelter referrals. Most homeless individuals do not avail of the services and on the rare occasion these individuals say yes to these services we have HSOC- Healthy Street Operation Center deploy city services to them which is a truly comprehensive array of services.

In closing I want you to know that my officers here at Park Station work everyday to keep this community safe and we rely on our community members such as yourself to call us when they see a crime in progress or a situation that is cause for concern. We can only succeed with the assistance of our community and we appreciate your email but please know that there is alot of work being done and of course alot of work that needs to be done but do not underestimate the importance of your input to our success and when I say our success I mean all of us the community, the Park Rangers, the homeless services and the SFPD working together to make San Francisco neighborhoods safe for all.

Thank you again for your email



Regards

Captain Una Bailey

Sent from my iPad

On Feb 27, 2019, at 1:41 PM, [REDACTED] > wrote:

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello -

This morning while walking my dog I witnessed a fight breakout between two homeless people at the park bench at Lyon and Oak. These people are camping in the small redwood grove as well as car camping along the periphery of the Panhandle along Oak, Fell and Baker. Homeless camping in this area is nothing new. What is new is that in the last few months the level of physical danger has increased. What has also increased is the amount of garbage and human excrement. As has the number of times that homeless belongings are strewn across the bike path causing bikes to make dangerous swerves close to pedestrians and other cyclists.

I recognize that homelessness is a citywide issue. However, the east end of the Panhandle being across the street from the DMV and offering protected areas to camp attracts a steady flow of homeless people. Through the years the groups of homeless that have camped in the Panhandle have ebbed and flowed. What is happening now is dangerous and persistent. A few weeks ago I saw an increase park ranger activity but that seems to have stopped. We need CONSISTENT park ranger patrols during the day and overnight. We need coordination with SFPD and Dept of Homeless Services to arrest those people conducting criminal activity and helping those ready for help to move into supportive housing. This Panhandle community can easily see when there is consistency in enforcement and when priorities have shifted.

Mayor Breed and Supervisor Brown, I ask for your support in getting the Park Rangers, SFPD and Homeless Services to make the Panhandle a consistent priority so that it stops being a homeless campground and can be safely enjoyed by all residents of San Francisco.

Respectfully,

[REDACTED]

## Heckel, Hank (MYR)

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**From:** Johnston, Conor (BOS)  
**Sent:** Wednesday, February 17, 2016 4:39 PM  
**To:** [REDACTED]; Breed, London (BOS)  
**Subject:** RE: New HD Cameras

Wow, that is really high quality. Thank you for your diligence on this. We're in the midst of a changing of the guard (Captain, that is) at Northern Police station, but we should definitely get you in touch with the new contact person as soon as we know who that is.

Thanks,

Conorj

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**From:** [REDACTED]  
**Sent:** Wednesday, February 17, 2016 4:06 PM  
**To:** Johnston, Conor (BOS) <conor.johnston@sfgov.org>; Breed, London (BOS) <london.breed@sfgov.org>  
**Subject:** New HD Cameras

Conor and London, thanks for all your efforts to get the warning signs up around the Alamo Square park. They should make a difference.

I know you are working on getting us 6 additional signs: 4 for Grove and 2 for the opposite east side of Steiner between Grove and Fulton where a lot of the break ins are happening. These are key areas tourists park to run up the hill to take a quick snapshot of the Painted Ladies and are not easily seen from the hill, so the thieves feel they can more easily get away with it. As we've seen from video footage, it takes <30 seconds for a car to be broken into and emptied.

I'd rather not broadcast it widely, but so you know I have invested a considerable amount to upgrade our security cameras to HD and add cameras, including installing one that is zoomed in on license plate numbers rounding our house. Open the attached photo image extracted from the video stream on a laptop to give you an idea of how this will hopefully help the police stop these criminals. Up until now, the ability to get plates off cars engaged in a break in has been sorely missing. We now have a 270 degree view extending into the park plus the license plate read and excellent quality night vision captured 24/7.

While this is great for the post act investigation, the hope of course is to reduce the acts themselves by posting thorough signage on the problem spots.

Thanks again for all your assistance in making our neighborhood safe!

[REDACTED]



**Heckel, Hank (MYR)**

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**Sent:** Wednesday, February 17, 2016 4:06 PM  
**To:** Johnston, Conor (BOS); Breed, London (BOS)  
**Subject:** New HD Cameras  
**Attachments:** 722 Steiner-LOREX-2016-02-17-11-05-52.jpg

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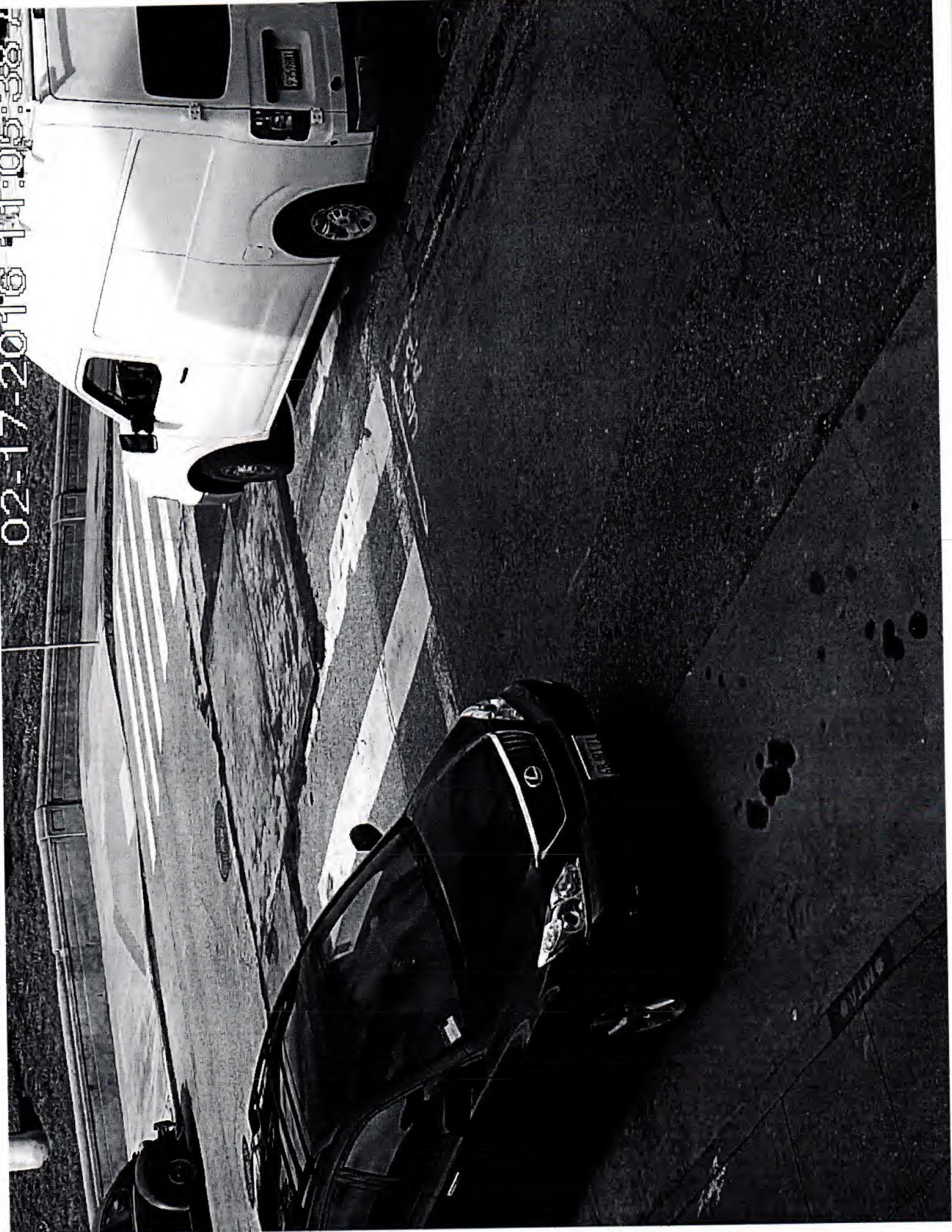
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Thanks again for all your assistance in making our neighborhood safer



02-17-2018 11:05:38





## Heckel, Hank (MYR)

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**From:** Johnston, Conor (BOS)  
**Sent:** Tuesday, September 13, 2016 1:49 PM  
**To:** [REDACTED] Breed, London (BOS)  
**Subject:** RE: Car break ins

Hey Come,

Thank you as always for your diligence on this issue, and we're sorry to hear it's taken a turn for the worse.

Those neighbor signs do look like something that could have an impact.

Do you ever get a chance to speak with the victims when they return to their car? Would be nice if we had a pamphlet or something with PD resources and something about filing reports.

Thanks again.

Conorj

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**From:** [REDACTED]  
**Sent:** Tuesday, September 13, 2016 1:03 PM  
**To:** Breed, London (BOS) <london.breed@sfgov.org>; Johnston, Conor (BOS) <conor.johnston@sfgov.org>  
**Subject:** Car break ins

Hi London and Conor, I just wanted to let you know things have gotten out of hand again in terms of car break ins at Alamo Square. Just on our street alone, I have captured and turned over footage of 9 in the past 30 days, and that's just a tiny section of Grove street on one corner of the park. These were the two latest ones, one this morning and one yesterday afternoon:

- 1) This morning at 9:23:00 a silver/light gray infinity G35 sedan with sunroof (looks about 2007 model) pulled up behind a black Hyundai Santa Fe SUV parked just west of the garage at 940 Grove. The driver robbed the SUV. The car went by just before this east on Grove and I was able to capture it with our close-up cam at 9:21:24. It looks like the plate was CA 5ZEL872 or 827. He did a U Turn after robbing the SUV to go east again on Grove.

<https://www.dropbox.com/sh/bpriiptmkdb5z32/AABWISIfYgLghD9Wcdlbwlz8a?dl=0>

- 2) Yesterday at 4:05:33 pm a silver 2 door Toyota Solara without plates on it rear and front but with a dark black scratch on the front bumper driver side. The passenger robbed a white mustang convertible (brand new) just east of the garage at 940 Grove. I got the Solara going east on Grove a few minutes before on my close-up cam at 3:57:54 which showed no plates on front or back but the black gash in the front drivers side of the bumper. You can see the same gash on the bumper in a few stills taken when the car U Turned at the 940 Grove garage.

<https://www.dropbox.com/sh/wrved72kk2h3b9g/AACkQy1bFuAG2hex0l1tA0gEa?dl=0>

Although we do have 3 signs posted around us up high, tourists don't see these or seem ignorant of the risks of leaving for just a few minutes. It all unfolds in a matter of seconds as they are up the hill taking pictures.

On signage, I saw a more effective solution over at the Moraga Stairs where it seems residents took matters into their own hands and pounded signs in themselves next to parking spots or posted them on posts, see attached photos. I wonder if this could be a better solution?

The police don't seem to be able to do a whole lot post break ins happening even with footage and a license plate number. Here is the response I got from Officer Cheung this morning on these two latest breakins:

*Thanks for the footage. I will match these up with the incident report, hopefully if the owners of the vehicles make a report.*

*There were a few cases in the past where we had great video from your residential cameras, but an incident report from the victim of the break-in were never made. We do keep track of all the vehicles involved in the vehicle break-ins in your area, some of which were stolen vehicles used to commit these crimes. This makes it hard for us to locate the suspect who do commit these crimes as you know it's the person and not the car that commits the theft.*

Without an incident report being filed, which most tourists don't take the time to do, they can't pursue the suspect. That combined with stolen cars makes it harder. Every single car in the last 9 times I have captured footage has been a different one so this is a widespread problem.

We are all just very concerned that what starts out as car break ins turns into much more violent and dangerous crimes.

And hoping you get re-elected!

[REDACTED]



## Heckel, Hank (MYR)

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**From:** [REDACTED]  
**Sent:** Tuesday, September 13, 2016 1:03 PM  
**To:** Breed, London (BOS); Johnston, Conor (BOS)  
**Subject:** Car break ins  
**Attachments:** 20160514\_133308.jpg; 20160514\_133344\_HDR.JPG

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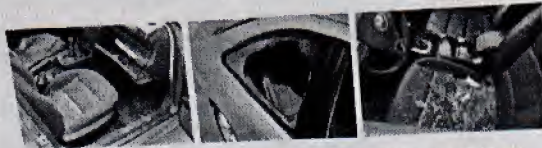
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And hoping you get re-elected!





# DAYTIME CAR THEFT



IT ONLY TAKES :20 SECONDS!!  
LEAVE NOTHING IN YOUR CAR



Report all incidents: 415.759.3100  
[SanFranciscoPolice.org](http://SanFranciscoPolice.org)



PREVENT  
THEFT  
REMOVE  
VALUABLES  
LOCK YOUR CAR

YOU WALK UP  
THE STEPS...

THEY BREAK  
INTO YOUR CAR

DAYTIME CAR BURGLARY ZONE  
LEAVE NOTHING IN YOUR CAR





## Heckel, Hank (MYR)

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**From:** Johnston, Conor (BOS)  
**Sent:** Friday, April 29, 2016 2:38 PM  
**To:** Randolph, Alex (REC)  
**Cc:** Roxas, Samantha (BOS); Breed, London (BOS); Wong, Iris (BOS)  
**Subject:** FW: Alamo Square Robbery 4/28/2016 - Update  
**Attachments:** 20160429093604058.pdf

Thank you for the heads up, Alex. Hope you're doing ok.

Conorj

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**From:** Randolph, Alex (REC)  
**Sent:** Friday, April 29, 2016 12:10 PM  
**To:** Johnston, Conor (BOS) <conor.johnston@sfgov.org>  
**Subject:** FW: Alamo Square Robbery 4/28/2016 - Update

Hi Conor,

Just wanted to give you a heads up. About an hour ago there was a armed robbery at Alamo Square. No injuries as far as I can tell. Incident report from SFPD below in case you are getting any calls or questions.

SFPD and Park Rangers are investigating. Let me know if you have any questions.

Alex

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### Alex Randolph

Deputy Director of Policy and Government Affairs

San Francisco Recreation and Park Department  
City & County of San Francisco  
McLaren Lodge in Golden Gate Park  
501 Stanyan Street | San Francisco, CA | 94117  
E-mail: [Alex.Randolph@sfgov.org](mailto:Alex.Randolph@sfgov.org)  
Direct: 415-831-2766



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Watch us on [sfRecParkTV](#)  
Sign up for our [e-News](#)

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**From:** "Celeste, Mike (REC)" <mike.celeste@sfgov.org>  
**Date:** Friday, April 29, 2016 at 10:05  
**To:** "Ginsburg, Phil (REC)" <phil.ginsburg@sfgov.org>, "Kern, Dennis (REC)" <dennis.kern@sfgov.org>, Alex

Randolph <[alex.randolph@sfgov.org](mailto:alex.randolph@sfgov.org)>, Elton Pon <[elton.pon@sfgov.org](mailto:elton.pon@sfgov.org)>

Cc: "Santiago, Marcus (REC)" <[marcus.santiago@sfgov.org](mailto:marcus.santiago@sfgov.org)>

Subject: Alamo Square Robbery 4/28/2016 - Update

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**From:** Jaimerena, John (POL)

**Sent:** Friday, April 29, 2016 9:36 AM

**To:** Celeste, Mike (REC)

**Subject:** Re: Alamo Square Robbery 4/28/2016

Mike,

Looks like it happened in the park.

I attached the incident report.

Captain John Jaimerena #922

San Francisco Police Department

Northern Police Station

Office (415) 614-3407

Fax (415) 614-3453

**Call Type:** Robbery w/Gun

**Date:** 4/28/16

**Time:** 1120 hrs

**Case#:** 160347239

**Location:** Alamo Square (1000-blk Fulton St)

**District:** Northern

**Suspect(s):** (3) BM 20s

**Suspect Vehicle:** N/A

**Weapon Type:** Handgun

**Arrest:** No

**Victim(s):** OM 37, OF 38

**Injury:** No

**Condition:** N/A

**Loss:** Camera, \$140, wallet, and cell phone

**M.O./Summary:** S1-S3 approached V1-V2, S1 displayed a handgun, and S1-S2 took V1-V2's property. S1-S3 fled on foot.

**Case Officer/Inspector:** Off. Leyva #2437/ Co. E  
JN/1921